**Psychosocial Consultant – Part-Time**

**About PWWSD**

The Palestinian Working Woman Society for Development (PWWSD) is a grassroots, non-governmental organization that has been working since 1981 to support Palestinian women marginalized by the Israeli occupation and patriarchal societal structures. As a feminist, civil society, and human rights organization, PWWSD is dedicated to achieving gender equality, combating all forms of discrimination and gender-based violence, and facilitating women’s access to justice. The organization empowers women through psychological, social, and legal support while promoting their active participation in political, economic, and social spheres, as well as in the national struggle to end the occupation.

**About the Project**

The "WEQAYA: Strengthening Accountability to Affected Populations Through a Gender-Responsive and Inclusive Interagency Community Feedback Mechanism in the West Bank and Gaza Strip" project aims to establish a free and accessible open-line service for Palestinian individuals. This toll-free service, operated by PWWSD, provides immediate support, assistance, and responses to inquiries. Ensuring 24/7 coverage, the open-line is staffed by trained counselors who deliver consistent and effective support to affected populations across the West Bank and Gaza Strip.

**Position Overview**

PWWSD is seeking to recruit a psychosocial consultant under the WEQAYA project. The expert will be responsible for providing ongoing consultation and support to open-line operators for handling complex cases.

**Key Responsibilities**

* Provide on-demand support and expert consultation to open-line operators, guiding them through complex or sensitive cases, for a total of 25 hours.
* Assist in case management strategies to ensure appropriate intervention and referrals.
* Support operators in addressing emotional distress and ethical dilemmas that may arise while responding to callers.
* Ensure that open-line services align with best practices in mental health and psychosocial support.

**Required Qualifications**

* Advanced degree in Psychology, Social Work, Mental Health, or a related field.
* Minimum 5 years of experience in mental health and psychosocial support (MHPSS), including direct service provision and crisis intervention.
* Extensive knowledge of gender-based violence (GBV), trauma-informed care, and psychosocial case management.
* Experience with inter-agency coordination, referral systems, and community feedback mechanisms.
* Strong training and facilitation skills, particularly in capacity-building programs.
* Excellent problem-solving and consultation skills to support open-line operators in real-time case management.
* Ability to provide confidential, ethical, and professional guidance on sensitive cases.
* Strong communication skills in Arabic and English.

**How to Apply**

Interested candidates are invited to submit their CV, a cover letter and technical and financial offers outlining their relevant experience and qualifications to [jobs@pwwsd.org](mailto:jobs@pwwsd.org) by April 12th, 2025. Please include "Psychosocial Consultant - WEQAYA Project" in the email subject line. Only shortlisted candidates will be contacted.